

Thermo-laminated Profile Doors and Panels

7 Year Limited Residential Warranty

Note: This warranty document should be read in conjunction with the SmartStyle Thermo-laminated Doors and Panels Care and Maintenance Guide to provide a full understanding of warranty conditions.

All HVG Decorative Building Products (referred to as HVGB within this document) SmartStyle thermo-laminated products are manufactured from the highest quality materials and designed to provide years of trouble-free service. HVGB warrants that its SmartStyle thermo-laminated doors and panels shall be free from defect for a period of seven (7) years from the date of manufacture.

HVGB warrants that, under normal use and service, the material and workmanship of its SmartStyle thermo-laminated products shall conform to the standards on the applicable technical data sheet for a period of seven (7) years from the date of manufacture.

In the event that a HVGB SmartStyle thermo-laminated product does not perform as warranted, the first purchaser's sole remedy shall be limited to repair or replacement of all or any part of the product, which is defective, at HVGB Decorative Building Products' sole discretion.

This warranty applies only to thermo-laminated product:

1. In its original installation; and
2. Purchased by the first consumer purchaser.

This warranty shall not apply to defects or damage arising from any of the following:

1. Accidents, abuse, or misuse;
2. Exposure to extreme temperature or humidity, whether it be environmental or produced (ie; steam and heat from cooking);
3. Improper fabrication or installation, including not using appropriate clearances or heat deflectors where required; or
4. Improper maintenance.

No other warranties, express or implied, are made. Under no circumstances shall HVGB be liable for any loss or damage arising from the purchase, use, or inability to use this product, or for any special, indirect, incidental, or consequential damages. No fabricator, installer, dealer, agent, or employee of HVGB or its parent/partner companies has the authority to modify the obligations or limitation of this warranty.

HVGB does not warrant any SmartStyle thermo-laminated product installations above the latitude of -26.39S, being the latitude of Noosa Heads in Queensland.

HVGB will not warrant any SmartStyle thermo-laminated product that has been moved from its original place of installation.

HVGB will not warrant SmartStyle thermo-laminated products where modifications have been made after purchase or due to faulty workmanship during the installation process. Furthermore, customers cannot fix or repair any thermo-laminated products supplied by HVGB and then send HVGB or any parent/partner companies an invoice or claim credit without our written authority.

All HVGB SmartStyle thermo-laminated products when installed in a non-residential situation will be limited and subject to a three (3) year warranty only.

This warranty only extends to products installed in a vertical manner. HVGB extends no warranty whatsoever to any SmartStyle thermo-laminated products when installed in a horizontal application.

In the event that any supply agreement constitutes a supply of products or services to a purchaser as defined in the Trade Practices Act 1974, as amended, (“the Act”) nothing herein excludes, restricts or modifies any condition, warranty, right or remedy which pursuant to the act is applicable or is conferred on a purchase or any third party provided that HVG Decorative Building Products’ liability for such breach including any consequential loss which the customer sustains or incurs shall be limited (except to the extent specifically set forth herein) to: The replacement or repair of the product(s) or the supply of equivalent product(s); or the payment of the cost of having the product(s) repaired, based on HVG Decorative Building Products agreeing that the costs submitted are fair and reasonable subject to this clause, all conditions and warranties, which would or might otherwise be implied in a supply agreement, are hereby excluded and negated to the extent permitted by law, and this is so acknowledged by the customer. In particular, but without limitation any conditions or warranties (whether express or implied) relating to fitness for purpose or relating to conformity of the products with a description shall and are hereby excluded and negated to the extent permitted by law, and this is so acknowledged by the customer.

Statutory Warranties – This Warranty certificate and other statements contained in this document or other documents given to you do not exclude, restrict or modify the application of any term implied into this Warranty by statute, provided that (to the extent any statutory provision permits HVGB to limit its liability for a breach of an implied condition or Warranty) HVG Decorative Building Products' liability for such breach is limited to the payment of the cost of replacing the Product or acquiring an equivalent Product or repairing the Product.

If the customer is to rely on the warranty, the SmartStyle thermo-laminated products must not be discarded or destroyed and HVGB, or an agent authorised by HVGB, must be given the opportunity of inspecting the alleged defective products, otherwise no claim under the warranty will be accepted.

HVGB's liability in relation to repair or replacement will not extend to colour variation that is a result of wear and tear or fading of colour due to exposure to U V radiation, nor will it extend to differential colour variation over time when compared to dissimilar adjacent materials.

If the products are repaired or replaced during the seven (7) year period, the warranty will continue but for no longer than the unexpired balance of the initial seven (7) year period.

After HVGB receives your claim, you will be contacted within 28 days to discuss the claim, by either a representative from HVGB, or a HVGB approved agent acting on their behalf.

Cut & Edge Doors and Panels

7 Year Limited Residential Warranty

Note: This warranty document should be read in conjunction with the following (where applicable):

-Wilsonart Decorative Panels Care and Maintenance Guide

-Wilsonart LPM Panels Technical Data Sheet

-Wilsonart Laminate - Traceless Premium Technical Data Sheet

-Wilsonart Laminate - Traceless Standard Technical Data Sheet

All HVG Decorative Building Products (referred to as HVGB within this document) SmartStyle Cut & Edged products are manufactured from the highest quality materials and designed to provide years of trouble-free service. HVGB warrants that its SmartStyle Cut & Edged doors and panels shall be free from defect for a period of seven (7) years from the date of manufacture.

HVGB warrants that, under normal use and service, the material and workmanship of its SmartStyle Cut & Edged products shall conform to the standards on the applicable technical data sheet for a period of seven (7) years from the date of manufacture.

In the event that a HVGB SmartStyle Cut & Edged product does not perform as warranted, the first purchaser's sole remedy shall be limited to repair or replacement of all or any part of the product, which is defective, at HVG Decorative Building Products' sole discretion.

This warranty applies only to thermo- laminated product:

1. In its original installation; and
2. Purchased by the first consumer purchaser.

This warranty shall not apply to defects or damage arising from any of the following:

1. Accidents, abuse, or misuse;
2. Exposure to extreme temperature or humidity, whether it be environmental or produced (ie; steam and heat from cooking);
3. Improper fabrication or installation; or
4. Improper maintenance.

No other warranties, express or implied, are made. Under no circumstances shall HVGB be liable for any loss or damage arising from the purchase, use, or inability to use this product, or for any special, indirect, incidental, or consequential damages. No fabricator, installer, dealer, agent, or employee of HVGB or its parent/partner companies has the authority to modify the obligations or limitation of this warranty.

HVGB will not warrant any SmartStyle Cut & Edged product that has been moved from its original place of installation.

HVGB will not warrant SmartStyle Cut & Edged products where modifications have been made after purchase or due to faulty workmanship during the installation process. Furthermore, customers cannot fix or repair any SmartStyle Cut & Edged products supplied by HVGB and then send HVGB or any parent/partner companies an invoice or claim credit without our written authority.

All HVGB Cut & Edged products when installed in a non-residential situation will be limited and subject to a three (3) year warranty only.

This warranty only extends to products installed in a vertical manner. HVGB extends no warranty whatsoever to any SmartStyle Cut & Edged products when installed in a horizontal application.

In the event that any supply agreement constitutes a supply of products or services to a purchaser as defined in the Trade Practices Act 1974, as amended, ("the Act") nothing herein excludes, restricts or modifies any condition, warranty, right or remedy which pursuant to the act is applicable or is conferred on a purchase or any third party provided that HVG Decorative Building Products' liability for such breach including any consequential loss which the customer sustains or incurs shall be limited (except to the extent specifically set forth herein) to: The replacement or repair of the product(s) or the supply of equivalent product(s); or the payment of the cost of having the product(s) repaired, based on HVG Decorative Building Products agreeing that the costs submitted are fair and reasonable subject to this clause, all conditions and warranties, which would or might otherwise be implied in a supply agreement, are hereby excluded and negated to the extent permitted by law, and this is so acknowledged by the customer. In particular, but without limitation any conditions or warranties (whether express or implied) relating to fitness for purpose or relating to conformity of the products with a description shall and are hereby excluded and negated to the extent permitted by law, and this is so acknowledged by the customer.

Statutory Warranties – This Warranty certificate and other statements contained in this document or other documents given to you do not exclude, restrict or modify the application of any term implied into this Warranty by statute, provided that (to the extent any statutory provision permits HVGB to limit its liability for a breach of an implied condition or Warranty) HVG Decorative Building Products' liability for such breach is limited to the payment of the cost of replacing the Product or acquiring an equivalent Product or repairing the Product.

If the customer is to rely on the warranty, the SmartStyle Cut & Edged products must not be discarded or destroyed and HVGB, or an agent authorised by HVGB, must be given the opportunity of inspecting the alleged defective products, otherwise no claim under the warranty will be accepted.

HVGB's liability in relation to repair or replacement will not extend to colour variation that is a result of wear and tear or fading of colour due to exposure to U V radiation, nor will it extend to differential colour variation over time when compared to dissimilar adjacent materials.

If the products are repaired or replaced during the seven (7) year period, the warranty will continue but for no longer than the unexpired balance of the initial seven (7) year period.

After HVGB receives your claim, you will be contacted within 28 days to discuss the claim, by either a representative from HVGB, or a HVGB approved agent acting on their behalf.

Registration of Warranty

Once your SmartStyle thermo-laminated Product is installed please complete the following form and e-mail a scan or photo of this page to customerservice.hvgm@hvg.net.au for registration of the Warranty –

NAME:

DATE OF INSTALLATION/PURCHASE:

-----/-----

ADDRESS WHERE PRODUCT WAS INSTALLED:

MOBILE:

EMAIL ADDRESS:

COLOUR OF PRODUCT:

PRODUCT TYPE:

ORIGINAL SALES ORDER NUMBER (if known):

NAME OF CABINETMAKER:
